

Kings/Tulare SRN Alliance Meeting Summary

Oct 15, 2026: 1:30 PM -2:30 PM

1. Kings and Tulare County Updates

Kings County – Maria Valdez

- Reported 205 referrals sent during the first quarter, with 199 resulting in closed-loop referrals.
- Shared updates on regional referral activity and partner connections.

Tulare County – Fedieson

- No major network updates were reported.
- Plans to onboard additional community partners later this year.

2. Agency Presentation: Birch House Sober Living

Ms. Collins presented Birch House Sober Living, a non-medical recovery housing facility for men located in Hanford.

Current Services:

- Housing for up to eight men.
- Support with employment and transportation.
- Meals, gym access, and 24-hour house management.
- Accepts Medi-Cal and third-party payment and serves individuals on parole.

Housing Costs:

- Men's housing: \$900 per bed, plus a \$150 deposit.
- Upcoming women's facility in Visalia: \$975, plus a \$250 deposit.

Expansion Plans:

- Additional men's facilities and women's facilities planned for the region, including Visalia and Bakersfield.

Referrals can be made through SRN, 211 Kings County, case managers, and hospitals.

3. SRN 2.0 Technical Demonstration

Fedieson demonstrated new SRN 2.0 features, including program matching, client management, and the Client Portal.

Program Scoring and Matching

- SRN 2.0 scores programs based on how well they match a client's profile and eligibility requirements.
- Factors include age, income, disability, insurance, veteran status, and location.
- Programs participating in SRN may receive higher scores to support closed-loop referrals.
- Accurate and complete client information helps improve program matching.

Client Portal and Consent

- Clients may access the Client Portal if an email address is provided and the required consent is obtained.
- The portal allows clients to view referral statuses and profile information.
- Clients can revoke consent, which initiates a 24-hour anonymization process.

Outreach Referrals

- Referrals sent to organizations that are not SRN partners are categorized as outreach referrals and automatically marked as declined because the receiving organization cannot respond through SRN.
- If the organization later joins SRN, these referrals can be reviewed and reactivated for follow-up.

4. Partner Feedback and Discussion

Laura shared positive feedback about her experience with SRN 2.0, noting that the intake and consent processes have been running smoothly.

Participants also discussed a potential issue with certain agency departments or programs being incorrectly identified as non-SRN partners. This could cause referrals to be categorized as outreach and automatically declined.

Key Takeaway

The meeting provided regional updates, introduced Birch House Sober Living's recovery housing services, and reviewed SRN 2.0 features designed to improve program matching, client access, and referral coordination. The main follow-up is to verify Kings County partner listings to ensure referrals are routed and categorized correctly.